bulk™
Bulk Data Centers

Smart and Remote Hands Service
Round-the-clock, on-demand and on site, operational support service for your data center equipment.
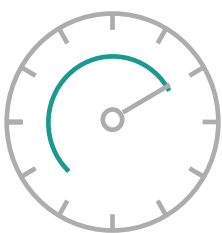
Expert response for your on-site IT management, available 24/7.

Save valuable internal resources and streamline your data center management and security using the extended IT presence delivered by our Smart and Remote Hands services.

Leverage Bulk's Remote Hands service if you need immediate or ongoing IT management delivered remotely. Or widen your in-house IT expertise using remote service and have Bulk's experts perform more complex tasks.
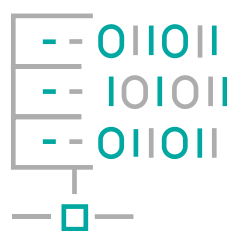
With Bulk's 24/7 support, you can reduce liability issues and potential data breaches or mitigate any other sources of productivity obstructions.

Choose from a range of services delivered by an extensive network of certified and skilled engineers at all of Bulk's Data Centers.

Troubleshooting

Meet your infrastructure maintenance needs with experienced and qualified on-site and remote support, available to respond to your immediate requirements around the clock.
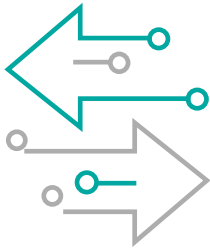
Rack and Stack

Manage your infrastructure space and cabinets the easy way, from equipment installation and moving to connecting and discarding — Bulk's experts have got you covered.
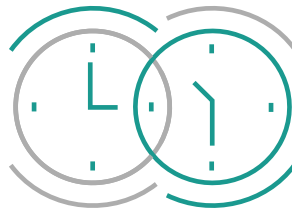
Maintenance Automation

Book daily maintenance assistance whenever you need it. Perform HW checks, status updates, documentation handling, and additional daily tasks your equipment needs.
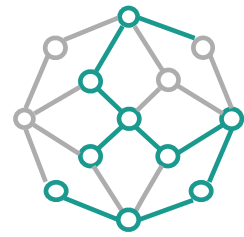
ISO Certified: 9001, 14001, 22301 & 27001

Shipping and Receiving

Easily organize your equipment by extending your eyes and hands on-site through Bulk, from shipment packing and unpacking to inventory management and labelling.

24 x 7 x 365

Rest assured your infrastructure is well maintained with our Smart and Remote Hands performing installation updates and mitigation 24 hours a day, 7 days a week, 365 days a year.

Security Improvements

Level up your security measures with highly skilled technicians, ensuring the prevention and detection of security issues and responding immediately with expert eyes and hands on-site.
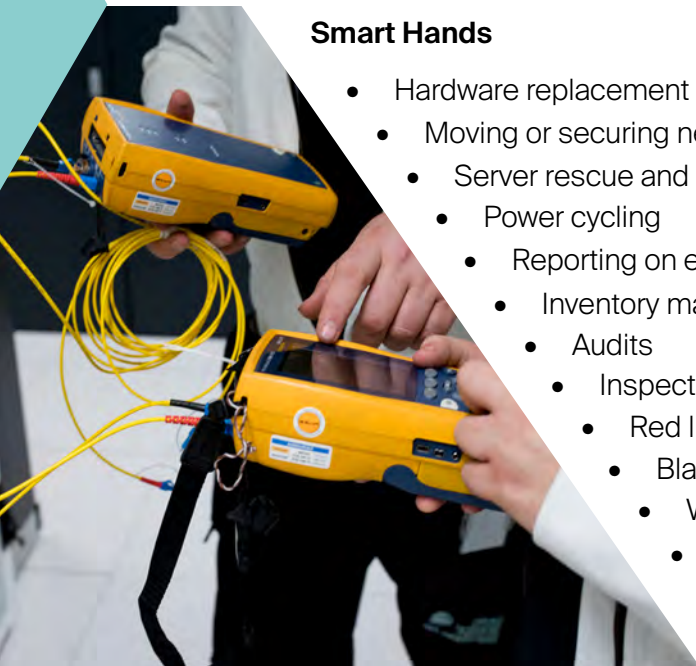
Remote Hands

- Escorting on-premise
- Handling shipping and receiving requests – standard (up to 25 kg)
- Handling shipping and receiving requests – special deliveries (on request) (large shipments, pallets, trucks, several items, unpacking, etc)
- Waste handling fee – standard
- Waste handling fee – on request

Smart Hands

- Hardware replacement or installation
- Moving or securing network cables/cable management
- Server rescue and reboot
- Power cycling
- Reporting on equipment performance
- Inventory management and labeling
- Audits
- Inspections of customer equipment
- Red light check
- Blanking panels and Airflow management
- White space cleaning
- Exterior hardware cleaning
- Decommissioning of old equipment and racks
- Additional services available on request